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## **New Estimator Joins ServiceMaster of Ottawa**



**OTTAWA, Ontario – January 27, 2010** Always keeping up with industry demand, ServiceMaster Restore of Ottawa welcomes another new addition to its team of estimators. Anthony (Tony) Bartlow joins a talented roster of estimators, and brings his own wealth of knowledge and experience to the table in the process. With 17 years in the insurance industry, and 5 years of estimating experience, he is no amateur.

Tony is certified with the Institute of Inspection, Cleaning, and Restoration Certification (IICRC) in both water damage restoration, and applied microbial remediation. He also carries fall arrest certification and is WHMIS certified.

Being certified with the IICRC is a must-have for anyone working in ServiceMaster of Ottawa's disaster restoration division. In addition to the certifications he already holds, Tony, like the rest of the team, will continue to expand his knowledge through further IICRC training. "In order to get the job done right you have to have certified staff on hand," says John Cooke, president, ServiceMaster Clean of Ottawa. "To continue to provide a level of service that exceeds our customer's expectations we must be sure that we not only hire the best people, but also keep them fresh with several training courses provided to them."

Affluent with computers, Tony is also experienced with Xactimate and Xactanalysis. "The software tools available to us today certainly make us more efficient in what we do," says Cooke. "Having employees that know how to use these great tools is, of course, a crucial part of making the most of them."

### **About ServiceMaster of Ottawa**

a trusted vendor of disaster restoration, commercial cleaning, janitorial services, and residential cleaning for over 36 years, ServiceMaster Clean of Ottawa is a member of the ServiceMaster Family of Brands. With over 5,500 franchises world-wide, ServiceMaster tends to millions of homes and business, and is the helping hand that will restore order in your life, at work and at home.

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